MARC WONG



GAIN INFLUENCE & Improve Relationships

BETTER LISTENING IN 8 STEPS

"... an invaluable selfimprovement guide, highly recommended ..." - The Midwest Book Review

"... entertaining all while teaching various skills of a good listener." - Amazon Top 100 Reviewer

"... an excellent manual for better listening." - *Amazon Top 500 Reviewer*



We Can Understand Others We Must Understand Others

Lite 103.7 FM WVTL, WNJC 1360AM, Read My Lips, Sharkie's Pep Talk, SomeoneToTellItTo

SHOW IDEAS

Safe driving can help us reduce conflict in society *Teach everyone to listen (yield), check biases (blind spots), and reject ideological rage (road rage).*

Yielding is like listening

Yielding is letting others go first. Listening is putting other people's speaking, thinking, feeling needs first, so they can speak with candor, insight, and dignity.

"I'll wear the jeans every day, okay?!"

There is a lot we don't know about others (blind spots). "I'll use the drill every day, okay?!" Even though we buy different things, our behavior is remarkably similar.

/ Ideological rage

Sharing roads is challenging. Sharing homes, workplaces, communities, the planet is even more challenging.

✓ See ourselves in others. See the best in others.

We have to change the way we feel about others, before we can change the way we treat others.

/ From "Can Do" to "Can Understand Others"

We must expand our Can Do attitude to Understanding and Helping Others

ABOUT THE AUTHOR

Marc Wong is a listening expert. He used to be a volunteer at a telephone crisis center. His life goal is to create a better listening world!

<u>CONTACT</u>

admin@8StepListen.com, 347-688-8401 www.8StepListen.com, @8StepListen