



"... an invaluable self-improvement guide, highly recommended ..."  
 - *The Midwest Book Review*

"... entertaining all while teaching various skills of a good listener."  
 - *Amazon Top 100 Reviewer*

"... an excellent manual for better listening."  
 - *Amazon Top 500 Reviewer*



## We Can Understand Others We Must Understand Others



### SHOW IDEAS

- ✓ **From "Can Do" to "Can Understand Others"**  
*We must expand our Can Do attitude to Understanding and Helping Others*
- ✓ **"I'll wear the jeans every day, okay?!"**  
*There is a lot we don't know about others.*
- ✓ **"I'll use the drill every day, okay?!"**  
*Even though we buy different things, our behavior is remarkably similar.*
- ✓ **See ourselves in others. See the best in others**  
*We have to change the way we feel about others, before we can change the way we treat others.*
- ✓ **Ideological Rage**  
*We can reduce conflict on the roads. We can reduce conflict in society.*

### ABOUT THE AUTHOR

**Marc Wong** is a listening expert. He used to be a volunteer at a telephone crisis center. His life goal is to create a better listening world!

### CONTACT

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